

## Business Continuity Policy

### PURPOSE

This policy aims to express the direction and attention of Top management's Banpu group to establish, implement, monitor, review, maintain, and improve the Business Continuity Management System (BCMS).

### SCOPE

Business Continuity Policy applies equally to Banpu Public Company Limited and its subsidiaries.

### POLICY STATEMENT

At Banpu, we are committed to providing the quality products and services with reliability in order to build sustainable value for our shareholders, customers, business partners, employees and communities. These are the part of our risk management and sustainable development policy. Business Continuity Management (BCM) helps manage risks to smooth running and sustainability of business, by ensuring that the critical activities can be continued in the event of internal and external business interruption or disruptions such as manmade or natural disaster, failure of utilities, fatal or serious injury, epidemic or pandemic, fire, flood and etc.

To fulfill such commitment, BCM will need to be fully integrated into our business processes and activities. Our BCM objectives are to recover the critical business functions and key business systems and process within a suitable timeframe, and continue of product delivery and/or service at the acceptable level. To accomplish these goals, we ensure the ability to respond risks by:

1. Conducting business impact analysis (BIA) and risk assessment (RA)
2. Providing cost-effective prevention, mitigation, response and recovery to the acceptable level
3. Establishing , implementing and maintaining the Business Continuity Plan (BCP)
4. Ensuring our BCM resources are of necessary competence and awareness
5. Satisfying the applicable regulations, contracts and other requirements related to the BCM, including a conformity to ISO 22301(BCMS)
6. Continuously improvement of effectiveness of our BCM

BCM is a vital part of business protection program and must be implemented and maintained to protect our organization, people, brand, reputation and benefit stakeholders. It is the responsibility and accountability of each business unit to develop, implement, maintain and improve the BCM. This commitment will be achieved through collaboration, accountability and leadership in all levels of management, and it is a regular agenda for the executives to demonstrate the importance of this subject.

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